

PERFORMANCE SUMMARY

For information the following table has been added to act as a guide.

QUARTER THREE CORPORATE TOTALS

IMPROVED	GONE DOWN	STATIC DATA	INCOMPLETE DATA
15	6	4	5

PERFORMANCE IMPROVEMENT

The following have reported improved performance compared to the previous quarter

BV 11b The % of top earners from BME communities
 BV 43a The % of SEN statements completed within 18 weeks with exception
 BV 43b The % of SEN statements completed within 18 weeks without exception
 BV 82a Total tonnage of household local waste arising - percentage recycled
 VS 508 Condition of footways (percentage of planned footways which have been re-laid and completed)
 VS 507 Total number of visits to sports and leisure facilities
 BV 64 The number of private sector vacant dwellings that are returned into occupation/demolished as a result of action by the LA
 BV 183a The average length of stay in bed and breakfast accommodation
 BV 183b The average length of stay in hostel accommodation of households
 BV 185 The % response to non-emergency repairs where appointments were made and kept
 BV 54 (PAF C32) Older people helped to live at home
 BV 163 (C23) Adoptions of children looked after
 VS 506 (C29) Adults with physical disabilities helped to live at home per 1000 population

CONTINUING PERFORMANCE IMPROVEMENT

The following continue to report performance improvement:

BV 117 Number of visits to libraries
 BV 109a Major Planning applications within guidelines, applications in 8 weeks
 BV 58 (D38) The percentage of people receiving a statement of their needs and how they will be met

STATIC DATA

Where no change has taken place

BV 99 I Total number of road accident casualties per 100,00 population killed/serious injury
 BV 99ii Total number of road accident casualties per 100,00 population slight injury
 BV 187 (VS 504) Condition of Footways (measures the percentage of footpaths needing repairs)

INCOMPLETE DATA

The following still require information

VS 501 The % of customers satisfied with service (no data)

VS 502 Pupil attendance figures

VS 503 Define new local measure for use of youth service

BV 199 (VS 505) The percentage of highways cleaned to a high or acceptable standard of cleanliness

BV 184b The % change in proportion of non-decent LA homes

POOR PERFORMANCE

The following indicators have reported a fall in performance for this quarter

BV 9 The % Council Tax collected

BV 12 Average sickness days per employee

BV 78a Speed of processing average time for a) new claims in days

BV 44 The % of permanent exclusions

CONTINUING POOR PERFORMANCE

The following are still reporting no improvement in performance

BV 78b Speed of processing average time b) processing notifications of change of circumstances

BV 49 (A1) Stability of placements of children looked after with 3 or more placements during the year